



The DigiCampus

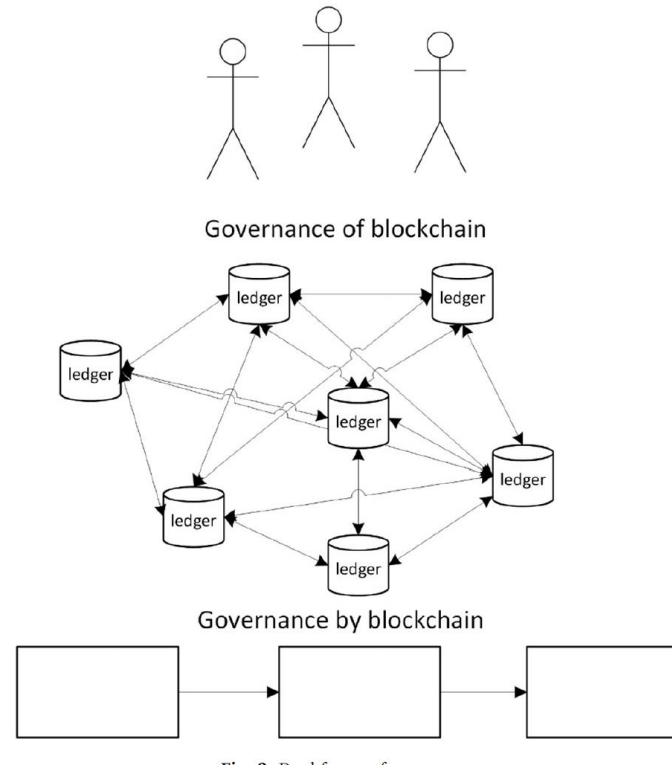
Innovating the government

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Shift in challenge



- From technology in search for apps, to societal needs in the driving seat
- From focus on creating technology app to ensuring proper organizational and governance arrangements

*Svein Olnes, Jolien Ubacht & Marijn Janssen (2017). Blockchain in government: Benefits and implications of distributed ledger technology for information sharing. *Government Information Quarterly*. Vol. 34, no. 3, pp. 355-364

Many boundary conditions for blockchain adoption and use*

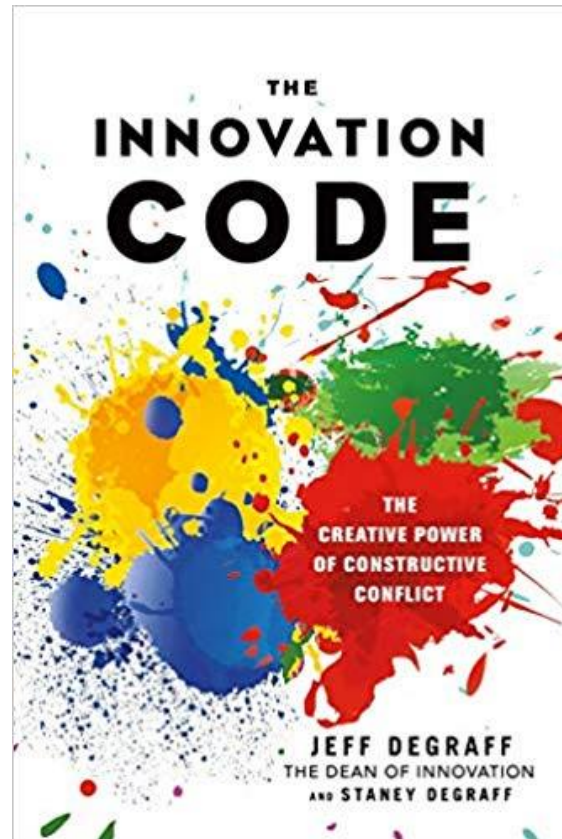
- Boundary conditions are “*the social technical constraints in order to realize a system*” (p. 1)



- Boundary conditions need to be satisfied before you can automate and to avoid to have to digitalize a mess
- Can be used to assess blockchain readiness
- Most boundary conditions were not found to be blockchain specific (but some are!)
- Most products and situations are not homogeneous
- Suggesting ‘*organize before automation*’ adagio

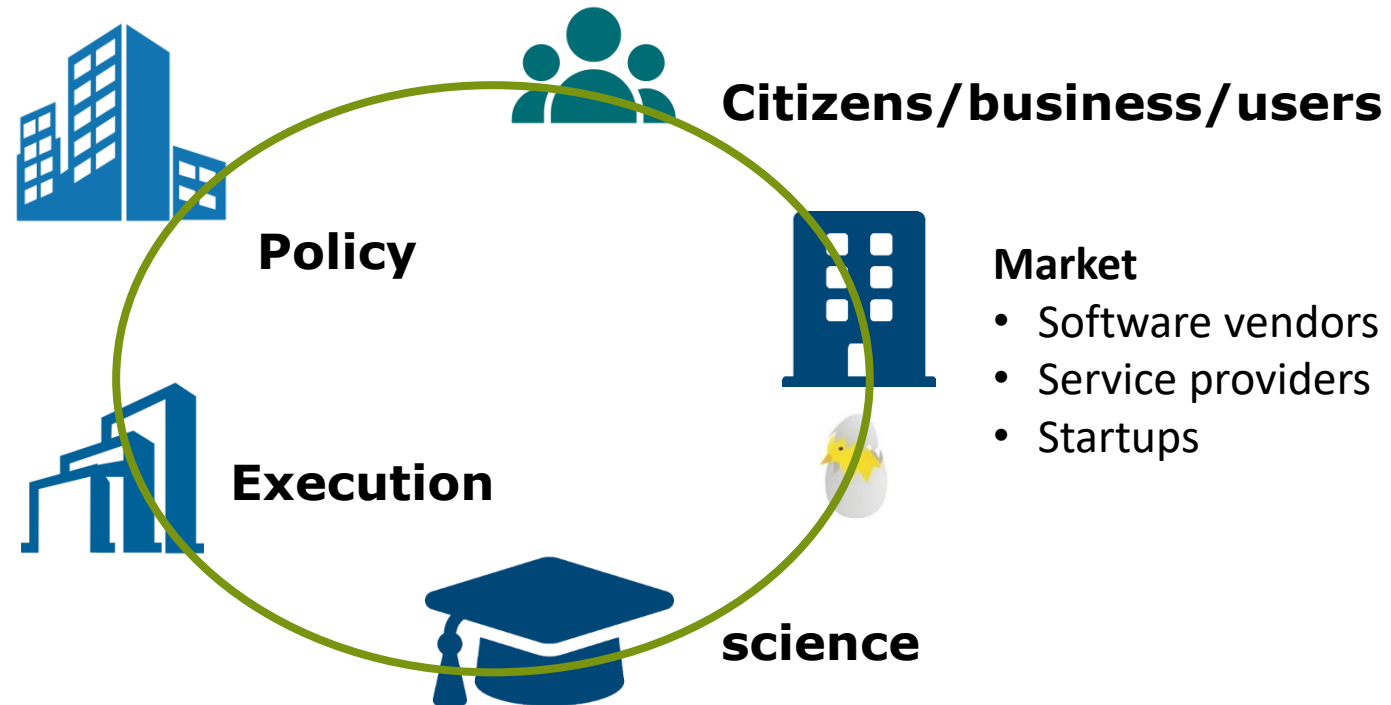
*Behnke, K., & Janssen, M. F. W. H. A. (2019). Boundary conditions for traceability in food supply chains using blockchain technology. *International Journal of Information Management*. <https://doi.org/10.1016/j.ijinfomgt.2019.05.025>

Innovation is a clash of ideas, approaches and cultures*



“The only way to create new, hybrid solutions is to clash. Innovation happens when we bring people with contrasting perspectives and complementary areas of expertise together in one room. We innovate best with people who challenge us, not people who agree with us”

Moving from a fragmented to a coherent landscape



Design sprint: getting results within a short time





Questions?

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