

Cannot connect to printer after password change.

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After changing your NetID password you may get a cannot connect to printer type error. You are logging on to your PC with your own username and password but are using your TU Delft NetID and password for printing. If you change the password of your NetID, it is no longer synchronized with the NetID password stored on your PC. When printing the first time after the change, you may get a username-password pop up. Just fill in your new password and you can print again. If you don't get the pop-up you will get an error message like "cannot connect to the printer".

You can easily rectify this in the properties of the printer driver by replacing the saved password with your new one.

1. W10: Go to Start > Settings > Devices > Printers & Scanners > Print Server Properties
2. Click on ports
3. Configure Ports => (the connected port is highlighted) and Configure Port....
4. Type your new password and click OK and OK again. Close the Control panel.

