

Students

Interim Integrity Roadmap

KEY: F Faculty or Unit | C Central | E External | I Independent | R Regulation | No Step

Complaints & Objections		You have a complaint about TU Delft, the faculty or faculty staff. OR If you disagree with a decision made by the Executive Board on the basis of the Higher Education and Research Act, you can make an objection to that decision. This includes decisions that have been taken about enrolment and de-enrolment, the payment or restitution of tuition fees and financial support.				
STEP 1	STEP 2	STEP 3	STEP 4	REGULATION(S)		
Relevant Member of Staff	F <u>Central Complaints Desk for Students</u>	C <u>Executive Board</u>		<u>TU Delft Regulation on the Committee for Student Objections</u> R		

Complaints & Appeals for Exams		You have a complaint about incorrect invigilation of an exam or an incorrect procedure concerning the publication of exam results. OR If you wish to appeal against decisions based on Article 7.61 of the Higher Education and Research Act, you can lodge an administrative appeal with the Examination Appeals Board (CBE). This includes decisions made by examiners or Boards of Examiners, as well as decisions concerning binding recommendations on the continuation of studies, exemptions, university admissions tests (colloquium doctum), and admissions to Master's programmes (for students who have previously studied abroad).				
STEP 1	STEP 2	STEP 3	STEP 4	REGULATION(S)		
<ul style="list-style-type: none"> • <u>Academic Counsellor BSc</u> • <u>Academic Counsellor MSc</u> • <u>Student Counsellor</u> 	F F C <u>Relevant Examinations Board</u>	C <u>Examinations Appeals Board</u>	E <u>Higher Education Appeals Tribunal</u>	<u>TU Delft Examination Appeals Board Regulations</u> R		

Organisational Integrity		You want to report a harmful activity at the university. For example, a criminal offence, a violation of regulations, misleading the accountant, a threat to public health, safety or the environment. OR there is a risk that TU Delft may be seriously disadvantaged by a certain action or omission or by withholding of information. OR You suspect a serious neglect of duty by a member of TUD Staff e.g. a breach of a regulation, theft, invoice fraud.				
STEP 1	STEP 2	STEP 3	STEP 4	REGULATION(S)		
Relevant Member of Staff	<ul style="list-style-type: none"> • <u>Confidential Advisor</u> • <u>Academic Counsellor BSc</u> • <u>Academic Counsellor MSc</u> • <u>Student Counsellor</u> 	C E F F C <u>Central Complaints Desk for Students</u>	C <u>Student Ombuds Officer</u>	I	<ul style="list-style-type: none"> • <u>TU Delft Student Complaints Regulations</u> • <u>TU Delft Regulation for Reporting Wrongdoings</u> R R	

Undesirable Behaviour		You want to report some form of harrassment e.g. (sexual) intimidation, discrimination, aggression, violence, threats, bullying, stalking or gossip by from a member of staff or student at the TU.				
STEP 1	STEP 2	STEP 3	STEP 4	REGULATION(S)		
Relevant Member of Staff	F <u>Confidential Advisor</u>	C E <u>Undesirable Behaviour Complaints Committee</u>	C <u>Student Ombuds Officer</u>	I	<ul style="list-style-type: none"> • <u>TU Delft Regulations for Complaints Concerning Undesirable Behaviour</u> • <u>TU Delft Student Complaints Regulations</u> R R	

Research Integrity		You suspect an infringement of scientific or academic integrity. This could involve unduly influencing or wrongly interpreting research results, falsifying data, bias or dependence in contract research, plagiarism or violation of copyright, or other scientific or academic misconduct by colleagues.				
STEP 1	STEP 2	STEP 3	STEP 4	REGULATION(S)		
Relevant Member of Staff	F <u>Confidential Advisor</u>	C E <ul style="list-style-type: none"> • <u>Research Integrity Committee</u> • <u>Executive Board</u> 	C <u>Research Integrity Committee</u>	C	<u>TU Delft Regulation on Complaints about Research Integrity 2020</u> R	

Internet Security		You suspect unethical or illegal ICT activity e.g. disrupting system stability, piracy, email forging or hacking; spreading or viewing sexually orientated, racist, discriminating, insulting or other offensive messages.				
STEP 1	STEP 2	STEP 3	STEP 4	REGULATION(S)		
<u>Security Team</u>				<u>TU Delft Management Regulations for the Use of Educational ICT Facilities by Students</u> R		

Got a comment or suggestion? [Let us know!](#)